

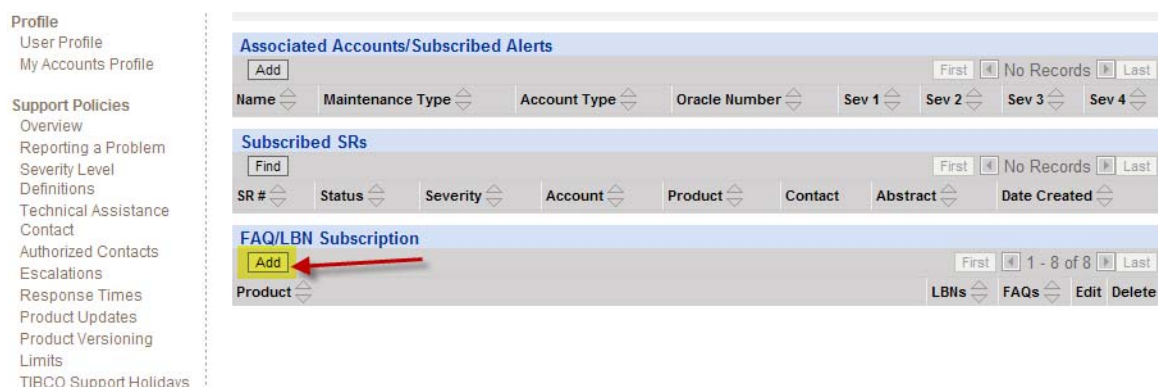
How to Subscribe to LBN:s (Late Breaking News) and FAQ:s (Frequently Asked Questions)

1. Login on the TIBCO Support Web site <http://support.tibco.com>
2. Click on Profile > User Profile



The screenshot shows the TIBCO Support Web site interface. The left navigation menu includes sections for Service, Profile, and Support Policies. The 'User Profile' link is highlighted with a red arrow. The main content area features several sections: 'Support Updates' with a 'Customer Satisfaction Survey' link, 'Tools and Training' with a 'Support Guides' link, and 'TIBCO Support Web Features' with several 'New' announcements. A red oval highlights a button that says 'Click here to view TIBCO Support Overview presentation'.

3. Under FAQ/LBN Subscription section, click on “Add” button as shown.



The screenshot shows the 'FAQ/LBN Subscription' section. The left navigation menu is visible on the left. The main content area has three sections: 'Associated Accounts/Subscribed Alerts', 'Subscribed SRs', and 'FAQ/LBN Subscription'. The 'FAQ/LBN Subscription' section has an 'Add' button highlighted with a red arrow. Below it, there are dropdown menus for 'Product', 'LBNs', 'FAQs', 'Edit', and 'Delete'.

4. The default mail notification is set for LBNs. If you also wish to receive additional product notifications, select the FAQs: check box. Next click the Product search icon button next to the Product field.

Associated Accounts/Subscribed Alerts

Add First No Records Last

Name	Maintenance Type	Account Type	Oracle Number	Sev 1	Sev 2	Sev 3	Sev 4
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Subscribed SRs

Find First No Records Last

SR #	Status	Severity	Account	Product	Contact	Abstract	Date Created
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FAQ/LBN Subscription

Save Cancel

Product:  

LBNs:

FAQs:

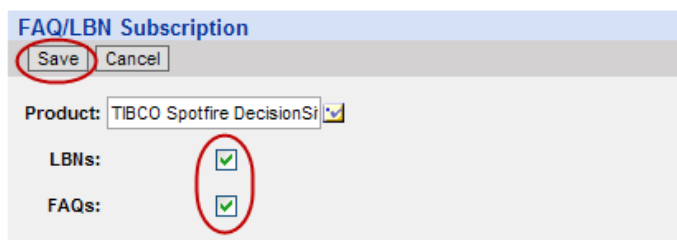
5. To query for the product of interest, enter in the field - Starting with: "TIBCO Spotfire" and click the "Go" button. The result list will allow you to select your target product and click "OK" to save the selection.

Find: Product Starting with: TIBCO Spotfire Go First 1 - 25 of 28+ Last

Product
> TIBCO Spotfire
> TIBCO Spotfire Analytics Server
> TIBCO Spotfire Application Data Services for Oracle eBusiness Applications Software
> TIBCO Spotfire Application Data Services for SAP BI Software
> TIBCO Spotfire Application Data Services for SAP ERP Software
> TIBCO Spotfire Application Data Services for Salesforce.com Software
> TIBCO Spotfire Application Data Services for Siebel eBusiness Applications Software
> TIBCO Spotfire Application Data Services for Web Services Software
> TIBCO Spotfire Automation Services
> TIBCO Spotfire Clinical Graphics
> TIBCO Spotfire Connector for Pipeline Pilot
> TIBCO Spotfire DecisionSite
> TIBCO Spotfire DecisionSite Developer
> TIBCO Spotfire DecisionSite MapConnect
> TIBCO Spotfire DecisionSite Posters
> TIBCO Spotfire DecisionSite SciTegic Connector
> TIBCO Spotfire DecisionSite Statistics
> TIBCO Spotfire DecisionSite for Functional Genomics
> TIBCO Spotfire DecisionSite for Lead Discovery
> TIBCO Spotfire DecisionSite for Microarray Analysis
> TIBCO Spotfire Developer
> TIBCO Spotfire Enterprise Player
> TIBCO Spotfire Lead Discovery
> TIBCO Spotfire Metrics
> TIBCO Spotfire Miner

OK

6. When you return to the summary screen, click on the “**Save**” button to retain the selection.



FAQ/LBN Subscription

Product: TIBCO Spotfire DecisionSi

LBNs:

FAQs:

7. Repeat the process for additional products. You will now receive email notification whenever an LBN/FAQ article for that product has been published.

Note: You are limited to select one product at a time. Key products of interest are TIBCO Spotfire, TIBCO Spotfire Server or TIBCO Spotfire Web Player. You can also look the current and archived LBNs on the TIBCO Support site – they are available in the Late Breaking News section.

Late Breaking News

[Overview](#)

[Current News](#)

[Archived News](#)

[Review News](#)

Late Breaking News-Current						
LBN #	Product	Product Version	Abstract	Type	Product Family	Date Posted
LBN1-9R8XT5	TIBCO Adapter for R/3 (SAP)	6.0.0	Amended Support Requirements for TIBCO ActiveMatrix (R) Adapter for SAP 6.0.0	Product Support Policy	TIBCO Adapters	10/12/2009 07:45:08 PM
LBN1-9QL02N	TIBCO BusinessWorks Collaborator	5.5.1	BWC5.5.1 now supports RHEL 4.5/4.6/4.7	Product Support Policy	TIBCO ActiveEnterprise	10/12/2009 05:21:38 PM
LBN1-A8UVKH	TIBCO Spotfire Server	3.0.0	TIBCO Spotfire Server 3.0 patch A55341 is now available	HotFix Release Announcement		10/12/2009 07:20:57 AM
LBN1-A8GSGW	TIBCO BusinessConnect	5.3.0	BC throws an error "Extension error: Certificate 3 does not have a basic constraints extension!" when uploading a new certificate in the partner credential store or when connecting to a trading partner via https or https/ca.	Known Issue	TIBCO ActiveExchange	10/08/2009 01:21:56 PM
LBN1-A8GT1N	TIBCO BusinessConnect	5.3.0	When starting the BC DMZ, the following error message occurs in the logs "! Failed to register for peer updates, no dynamic updates will occur !!!"	Known Issue	TIBCO ActiveExchange	10/08/2009 01:07:44 PM